



**GOAL 1.1  
MATCHING TOOLS AND  
PRACTICES WITH USERS' NEEDS**

**TIMELINE**

July 2020 to June 2025

**INVESTMENT**

EUR 5.4 million

**STAFF INVOLVED**

26.0 FTEs<sup>1</sup>

**MOST IMPACTED CAPITAL<sup>2</sup>**

Relational

**MOST IMPACTED STAKEHOLDER**

Institutions

<sup>1</sup> Full-time equivalent.

<sup>2</sup> As part of an integrated thinking approach, in 2016 the Office adopted the five capitals value creation model (human, organisational, relational, economic & environmental).

**ECP3 NEW TOOLS**

Structured around a project-based approach, **European Cooperation** has a portfolio of projects consisting of both **European Cooperation Projects (ECPs)** set out during the previous strategic plan, and a series of new projects adopted in the framework of the SP2025. Each ECP includes at least one project. This is supported by a working group made up of experts from national and regional IP offices from the EU, users and, where relevant, experts from international organisations.

By taking this approach, the **ECP3** concentrates on developing **new tools and standards** for the sake of **interoperability and providing innovative solutions**. Building on the experience gained through Cooperation activities and the EUIPO's internal initiatives, these projects include: building a tool to facilitate the decision-drafting process; providing decision support tools to examiners and end users; providing IT infrastructure to support IPOs to secure data provision services through cloud computing; and providing new technical solutions for the European Union Intellectual Property Network (EUIPN).

**EXPECTED BENEFITS**

- Faster and more consistent decision-drafting process
- Increased user satisfaction with existing Network tools
- Increased and optimised usage of emerging technologies
- Increased availability, stability and scalability of the services
- Reduced infrastructure, reduced cost for setting up applications, and a reduction in management costs