



**GOAL 3.2
EVOLVING WITH THE DIGITAL
ERA**

PROJECT MANAGER

Carlos Rosales

TIMELINE

Completed by September 2021

INVESTMENT

EUR 6,143,883.94

STAFF INVOLVED

8.91 Full-time Equivalents (FTEs)

MOST IMPACTED CAPITAL¹

Organisational

MOST IMPACTED STAKEHOLDER

Staff

¹ As part of an integrated thinking approach, in 2016 the Office adopted the five capitals value creation model (human, organisational, relational, economic & environmental).

**ENTERPRISE RESOURCES
PLANNING**

By increasing interoperability between Human Resources, Finance and other departments, information systems will provide the opportunity to increase efficiencies in resource usage, timeliness and quality and increase availability of data. The project aims to provide a solution to improve automation, cultural change, simplification and interoperability among departments, while supporting a common process for budget and workforce planning as well as offering targeted employee self service solutions.

These objectives can only be achieved if the Office has access to the necessary data, information and analysis in a timely manner through improved business analysis and performance tools.

EXPECTED BENEFITS

- Improved implementation of multi-annual and annual planning, providing more transparency and stakeholder engagement throughout the process, increasing quality and reliability of the information in budget preparation and control, and improving financial accuracy of projects and activities.
- Increased process standardisation, efficiency and data quality in general.
- Increased availability of staff for more value added tasks.