



**GOAL 3.2  
EVOLVING WITH THE DIGITAL  
ERA**

**PROJECT MANAGER**

Isabel Segura Martínez

**TIMELINE**

July 2020 to June 2024

**INVESTMENT**

EUR 2 968 495

**STAFF INVOLVED**

8.32 Full-time Equivalents (FTEs)

**MOST IMPACTED CAPITAL<sup>1</sup>**

Organisational

**MOST IMPACTED STAKEHOLDER**

Users

<sup>1</sup> As part of an integrated thinking approach, in 2016 the Office adopted the five capitals value creation model (human, organisational, relational, economic & environmental).

**MODERNISED EUIPO  
APPLICATION LANDSCAPE**

The Office must continue to invest in the **modernisation of its digital infrastructure** to maintain and improve its customer satisfaction service level. The objective of this project is to extend the modernisation of those parts of the Office's application landscape that require alignment with the **technological evolution** towards a secure, hybrid cloud native architecture.

The modernisation of existing applications is a crucial step towards a **digitally transformed, user focused and data driven Office**. It will lead to a higher availability of systems and a better user experience, offering a greater defence against data breaches and cyber-attacks. Ideas can be materialised faster, and new products can be launched based on reusable components, as the mean time from inception to production is minimised, problems are rectified sooner and sometimes automatically, and maintenance and deployment tasks require less effort than with traditional methods and systems.

**EXPECTED BENEFITS**

- Remove obsolete technologies and/or products deployed in production
- Further protection of Office systems against cyber-attacks
- Increased availability of Office tools
- Increased timeliness in the treatment of changes requested by users