

EX-ANTE PUBLICATION

The European Union Intellectual Property Office is planning on launching the following negotiated procurement procedure:

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| Title of the procedure: | Certification Audit Services |
| Reference: | AO/012/19 |
| Subject matter: | <p>It is expected that the scope will cover the provision of certification and renewal audit services related to the standards listed below:</p> <ul style="list-style-type: none"> • ISO 9001:2015 Quality Management System (or any other updated version of this standard) • ISO 27001:2013 Information Technology – Security techniques – Information Security Management System (or any other updated version of this standard) • ISO 10002:2014 Quality Management – Customer satisfaction – Guidelines for complaints handling in organisations (or any other updated version of this standard) • OHSAS 18001:2007 Occupational Health and Safety Management System (or ISO 45001, or equivalent) • EMAS (EC regulation No 1221/2009 of the European Parliament and of the Council of 25 November 2009) • Verification of carbon footprint and/or environmental footprint calculation. GHG Protocol/UNE-EN-ISO 14064/OEF Method (Organisation Environmental Footprint) • UNE 170001:2007 Universal Accessibility (or any other updated version of this standard) • Any other standard/evaluation for which the EUIPO needs to carry out auditing activities as required during the contract period |
| Estimated volume: | 105.000 EUR |
| Indicative timeframe for launch: | 09/09/2019 |
| Deadline for expression of interest: | 05/09/2019 |

Ex-ante publicity

Economic operators interested in being invited to this procedure must send an e-mail to Procurement@euipo.europa.eu containing the following information:

Name of the economic operator:

Name of the contact person:

Postal address:

Email address to which the invitation should be sent:

Interested in the following procedure (indicate the reference):